

Information Request

(Please complete all sections in block capitals)

Block Capitals

Name _____

Address: _____

Tel. No. _____

Mobile No. _____

E-mail: _____

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Signed : _____

Date : _____

Please forward completed form to:-

**Neil Dawn Associates,
Belleek Avenue,
Ballina,
County Mayo**

Contact Details

Anne 087 2394529
Or
Neil Dawn 087-2907850

Telephone: 096-73886

E-mail: neildawn@eircom.net

Neil Dawn Associates
is a
FETAC & City & Guilds
Registered Centre



Neil Dawn Associates

Belleek Avenue
Ballina
Co Mayo
Ireland

Neil Dawn Associates



Care of the Older Person

FETAC – Level 5



Course Details

Care of the Older Person programme is designed to provide the learner with the skills and knowledge necessary for the care of older person in a variety of settings. This module is fundamental in enabling staff meet their responsibilities in relation to the new **HIQA** Standards. Throughout the programme the appropriate **HIQA** standards are woven into the content of the programme to ensure staff responsibilities are met. Using the FETAC framework students will gain knowledge from understanding the ageing process, to the importance of providing an individualised holistic care approach for the older person. It will enable the carer to promote the importance of providing empowerment, advocacy, respect, dignity, choice, self esteem and independence which are key component of the new National Standards.

This learning module has been developed to enable participants build their competence and confidence in a unique learning style that caters for individual learning needs and abilities.

Learning Outcomes

On completion of this programme participants will be able to:-

1. Carry out their work duties and **HIQA** responsibilities using the new skills and competencies acquired..
2. Communicate effectively with patients, relatives, co-workers, multidisciplinary teams including staff and management.
3. Recognise individual patient's needs and requirements and develop appropriate practices in meeting them.
4. Demonstrate good working practices in the provision of individualised holistic care including their physical, social, emotional, psychological, recreational, financial, spiritual and environment needs.
5. Understand their own role in promoting attitudes to ageing
6. Apply the principles and procedures of health and safety in the workplace

Programme Content

The programme is grouped into 4 units

- The Ageing Process
- Working with the Older Person
- Caring for Older People with Special Needs
- Care Settings

Assessment Process

All assessment is carried out in accordance with FETAC regulations. Assessment is devised by the internal assessor, with external moderation by FETAC.

Demonstration Skills 60%

Students will be assessed in a broad range of skills and will demonstrate practical skills. They will be observed carrying out specific planned tasks and activities.

Project – 40%

Candidates will produce a project which can be presented by written, oral graphic, audio visual or any combination to demonstrate their knowledge which includes the following:-

- understanding and concepts associated with caring for the older person with specific needs
- Use research of relevant sources of information
- Analyse, evaluation, draw conclusions and make recommendations

Certification

On completion of this programme students will receive a minor award at FETAC level 5 – Care of the Older Person (D20180). It carries a value of one towards the Certificate in Health Service Skills.

This “learning” programme uses techniques that increase individual’s ability to learn and desire to implement new learning. Each session will be highly participative, with practical exercises, role-play and plenary discussion

Programme Schedule

This module can be delivered over four days. One day per week over four weeks

Desired Admission Requirements

- General standard of education.
- Ability to learn in a group environment.

Neil Dawn Associates

Neil Dawn Associates is based in Ballina, County Mayo and has provided training to all types of organisations from FETAC level 3 programmes to currently running a Masters Degree programme accredited by Leeds Metropolitan University. Established in 2000 and based in Ballina Neil Dawn Associates offers quality training with excellent results.

HIQA Quality Assurance Programme

The new *National Quality Standards for Residential Care Settings for Older People* in Ireland and the **Health Information and Quality Authority (HIQA)** have been established to drive high quality and care for people using our health and social services.

To enable Care homes to meet the 7 sections and 32 standards of HIQA Neil Dawn Associates have developed a coaching programme to assist care homes develop their Quality Assurance processes in order to meet the requirements of the **HIQA** Standards. The programme will enable care home proprietors, management and staff to meet their responsibilities in the development of the procedures and the inspection.

Whilst the coaching programme can be undertaken on a one-to-one basis it is much better completed within a local network of Care Homes learning with and from each other.

For more information contact: Anne